

Fig. 1

# calling Party identities

Priority group

Priority group 1	Bob Jones	Albert Smith	858-272-xxxx	
Priority group 2	Henry Lee	716-xxx-xxxx		
,	,	,	,	
,	,	,	,	
,	,	,	,	
Priority group n	Wanda Sims	caller ID blocked		
Override Priority group	Wanda Sims	Bob Jones	Security code	
Special identity 1	Henry Lee			

Fig. 2

Fig. 3

message response hierarchy			
Priority group hierarchy	message response group X	message response group Y	message response group Z
Priority group 1	Response A	Response B	Response C
Priority group 2	Response B	Response C	Response n
.	.	.	.
.	.	.	.
.	.	.	.
Priority group n	Response n	Response n+1	Response n+1
override priority group	Response A	Response A	Response A
Special identity 1	Response A	Response B	Response C

Time	Message Response Group
7AM - 8AM	X
8AM - NOON	X
NOON - 6 PM	Y
6PM - 7AM	Z

Fig. 4

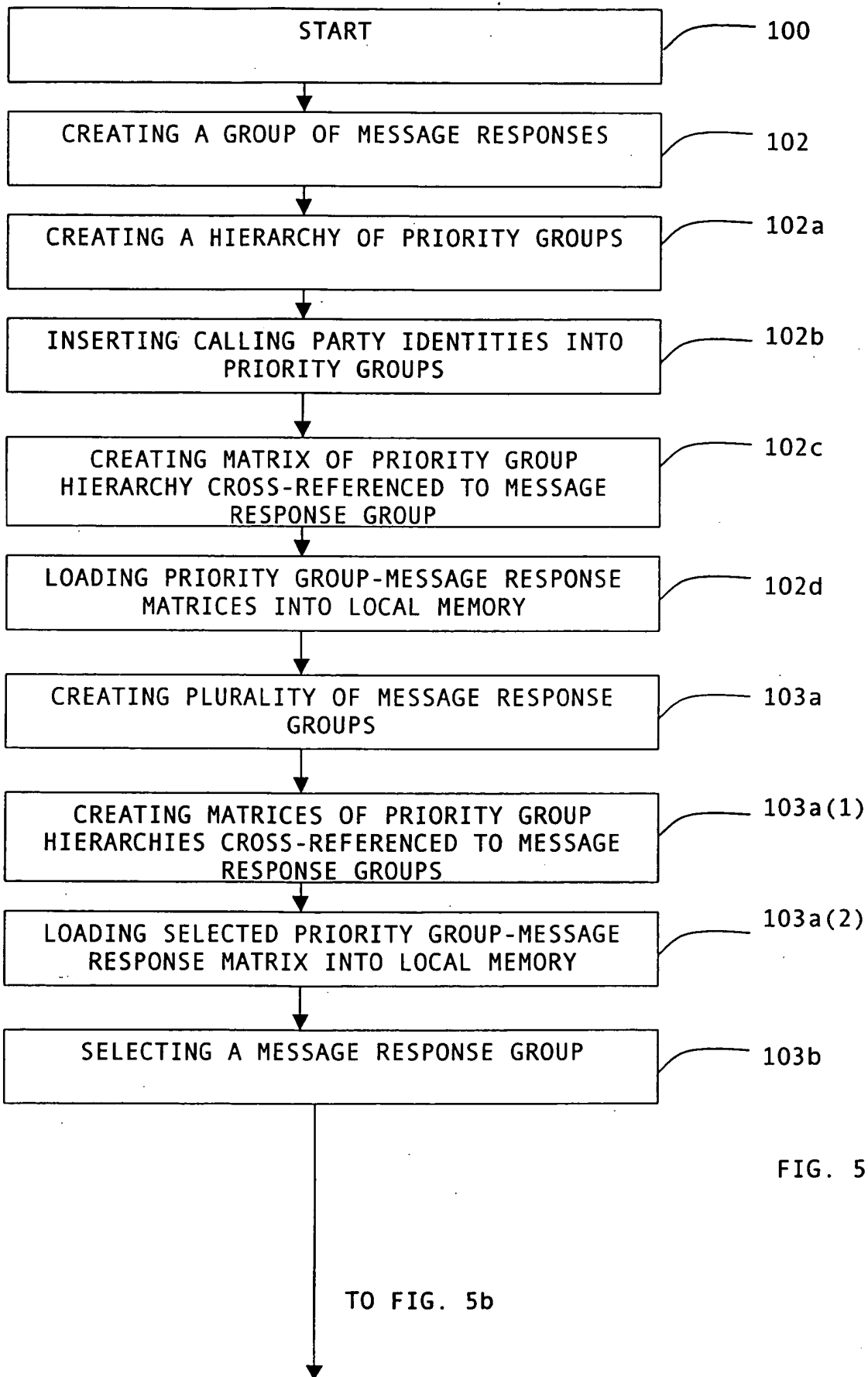


FIG. 5a

FROM FIG. 5a

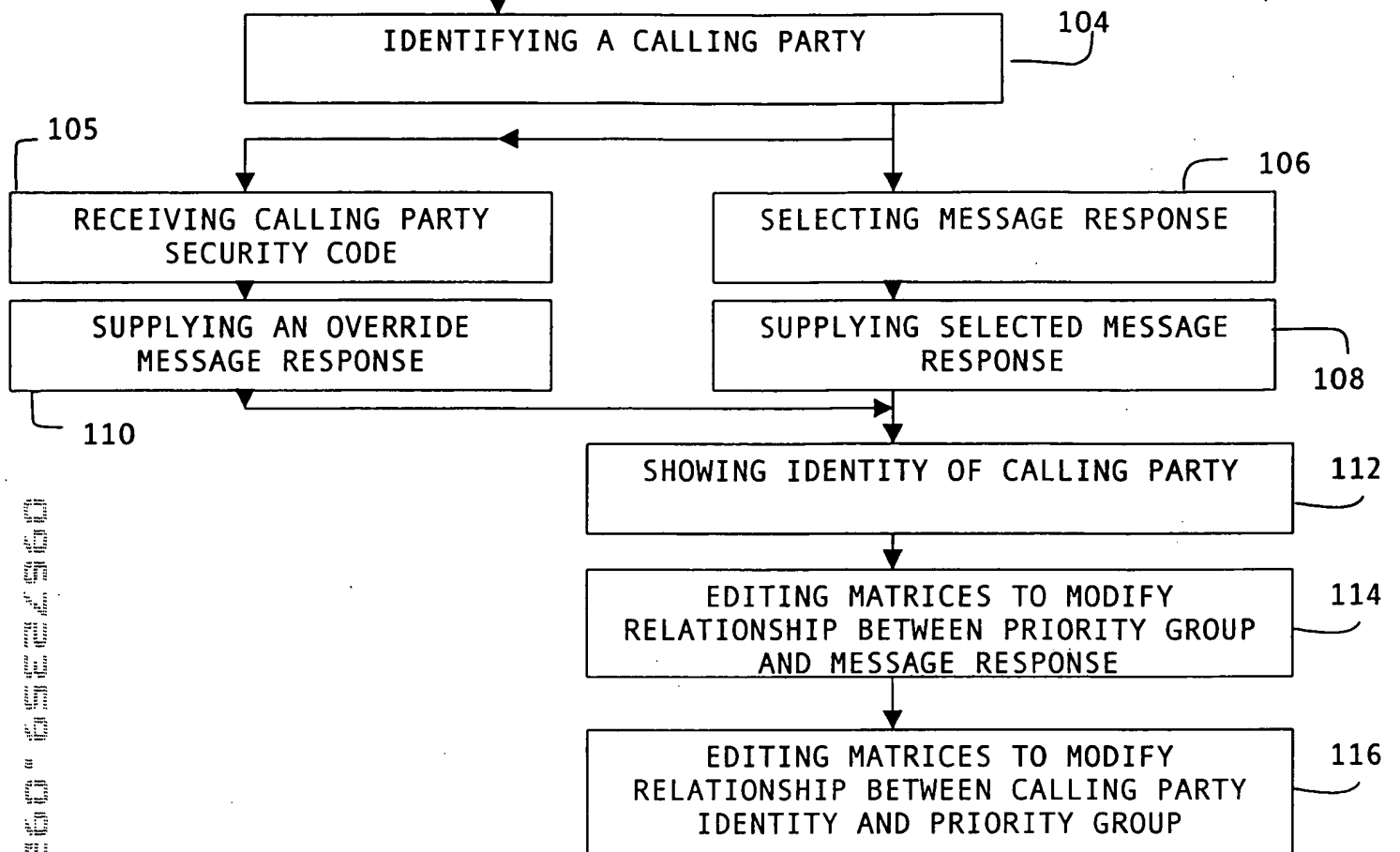


FIG. 5b